

Power cut?

Whoever you pay your bill to, in a power cut

Call **105**

If your power goes off unexpectedly, check to see if your neighbours still have electricity. If their power is also off then call 105. Don't assume that we will know that your power has gone off. Call 105 to report damage to electricity power lines or substations as well.

You can also use:

Cheshire, Merseyside, N. Wales & N.Shropshire **Tel 0800 001 5400**

https://www.spenergynetworks.co.uk/pages/report_a_power_cut_or_emergency.aspx

To check if there is a known power cut in your area visit:

https://www.spenergynetworks.co.uk/pages/postcode_lookup.aspx

Why 105?

Many people don't know who to contact if they have a power cut. They often mistakenly call the electricity supplier they pay their bills to.

That's why 105 has been introduced – to give you an easy-to-remember number to call that will put you through to your electricity network operator - the people who can help. Ours in Antrobus is **SP Energy Networks**.

Need extra support in a power cut?

We are here to help

Sign up to our free Priority Services register

And get access to a range of support services

Find out more at

[spenergynetworks.co.uk/psr](https://www.spenergynetworks.co.uk/psr)

Or call **0330 1010 154**